

# Certificate

Management system as per

## ELOT EN ISO 9001 : 2015

The Certification Body TÜV HELLAS (TÜV NORD) S.A. hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization:

**GENERAL UNIVERSITY HOSPITAL OF HERAKLION**

**Voutes - Stavrakia Crossroads**

**711 10 Heraklion, Crete**

**Hellas**

operates a management system in accordance with the requirements of ELOT EN ISO 9001 : 2015 and will be assessed for conformity within the 3 year term of validity of the certificate.

### Scope

#### -Provision of Health Care and Special Services in:

- Outpatient Department
- Emergency Department
- Dialysis Unit
- Patient Admissions' Department
- Central Sterilization
- Intensive Care Unit / ICU
- Quality Assurance Department
- Hematology Clinic
- Cord Blood Cells Public Bank
- Hematology, Biochemical, Microbiological Laboratory
- Rheumatology Clinic
- Dermatological Clinic
- Cardiology Clinic
- Heart Attack Unit
- Hemodynamic Laboratory
- Gastroenterology Clinic

-Provision of Blood Bank Services, Mobile Blood Bank, Immune - Hematology Testing, Blood Donors Admission Lab, Whole Blood Component Fractionation, Blood Transfusion Practices, Hemapheresis (Red Cells, Platelets, Plasma) and Therapeutic Stem Cells Hemapheresis from Patients and Healthy Volunteers

-Provision of Educational Services from the Intensive Care Unit / ICU in Related Field

-Implementation of Clinical Studies by the Cardiology Clinic

Certificate Registration No. 041 22 0021

Audit Report No. E-3628/2024

Valid from 2022-02-07

Valid until 2025-02-06

Initial certification 2022

Athens, 03.07.2024

TÜV HELLAS (TÜV NORD) S.A. Certification Body

**TÜV HELLAS (TÜV NORD) S.A.**

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